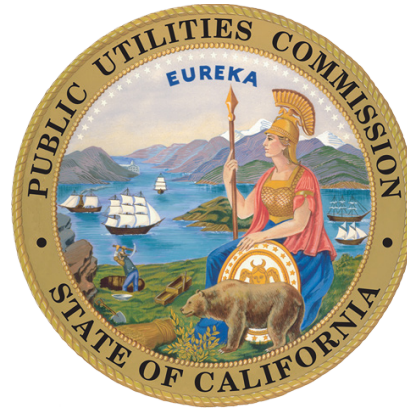




Public Participation Hearings

Commissioner Committee on Finance and Administration



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California Public Utilities Commission

March 16, 2016





Presentation Overview

- Budget and Staffing
- Developing Additional Public Input Pathways
- Processing Submitted Comments
- Developing Scheduling Guidelines
- Next Steps/Questions for Committee





Budget and Staffing

- Estimated average staffing cost for one PPH (overnight) for four people: **\$3,000** (includes travel, lodging, per diem, meals, incidentals)
 - Three Public Advisor's Office staff
 - One Administrative Law Judge
- Plus: Court Reporter \$900
- 7 PURAs facilitate PPHs
 - Other work includes:
 - Assist/educate individuals/groups who want to participate in formal CPUC proceedings
 - Receive public comments and route them to the assigned Commissioner/ALJ
 - Respond to incoming calls, emails, and mail
 - Review, edit, and approve bill inserts
 - Manage three contracts: sign language, interpretation/translations, TEAM/CHANGES
 - Manage the CPUC's Bilingual Program





Budget and Staff (continued)

2015 Public Participation Hearings

| Date | Proceeding | Commissioner/ALJ | Location | Attendees | Public Speakers |
|---------|--------------------------------|---------------------|--------------|--|---|
| 3/16/15 | Apple Valley: A.14-11-013 | Peterman/Kim | Apple Valley | - 2 p.m.: 123 - 6:30 p.m.: 150 Total: 273 | - 2 p.m.: 17 - 6:30 p.m.: 24 Total: 41 |
| 3/24/15 | San Jose Water: A.15-01-002 | Randolph/Tsen | San Jose | 120 | 42 |
| 4/29/15 | Park Water: A.15-01-001 | Randolph/Burcham | Bellflower | - 2 p.m.: 37 - 7 p.m.: 37 Total: 74 | - 2 p.m.: 17 - 7 p.m.: 10 Total: 27 |
| 5/12/15 | SoCalGas rates: A.14.11-004 | Picker/Wong | Riverside | - 1 p.m.: 15 - 6 p.m.: 35 Total: 50 | - 1 p.m.: 6 - 6 p.m.: 20 Total: 26 |
| 5/14/15 | SoCalGas rates: A.14.11-004 | Picker/Wong | Visalia | - 1 p.m.: 11 - 6 p.m.: 22 Total: 33 | - 1 p.m.: 5 - 6 p.m.: 9 Total: 14 |
| 5/18/15 | SoCalGas rates: A.14.11-004 | Picker/Wong | Inglewood | - 1 p.m.: 14 - 6 p.m.: 20 Total: 34 | - 1 p.m.: 5 - 6 p.m.: 12 Total: 17 |
| 5/19/15 | SoCalGas rates: A.14.11-004 | Picker/Wong | Carson | - 1 p.m.: 6 - 6 p.m.: 24 Total: 30 | - 1 p.m.: 3 - 6 p.m.: 11 Total: 14 |
| 5/20/15 | SoCalGas rates: A.14.11-004 | Picker/Wong | Santa Ana | - 1 p.m.: 7 - 6 p.m.: 34 Total: 41 | - 1 p.m.: 4 - 6 p.m.: 19 Total: 23 |
| 5/21/15 | SoCalGas rates: A.14.11-004 | Picker/Wong | Sylmar | - 1 p.m.: 14 - 6 p.m.: 15 Total: 29 | - 1 p.m.: 6 - 6 p.m.: 8 Total: 14 |
| 5/27/15 | Kerman: A.11-12-011 | Florio/Mason | Kerman | 28 | 7 |
| 6/1/15 | SDG&E rates: A.14.11-003 | Picker/ Wong, Lirag | Escondido | - 1 p.m.: 12 - 6 p.m.: 8 Total: 20 | - 1p.m.: 7 - 6 p.m.: 2 Total: 9 |
| 6/2/15 | SDG&E rates: A.14.11-003 | Picker/ Wong, Lirag | Oceanside | - 1 p.m.: 9 - 6 p.m.: 8 Total: 17 | - 1 p.m.: 5 - 6 p.m.: 3 Total: 8 |
| 6/3/15 | SDG&E rates: A.14.11-003 | Picker/ Wong, Lirag | El Cajon | - 1 p.m.: 12 - 6 p.m.: 8 Total: 20 | - 1 p.m.: 7 - 6 p.m.: 2 Total: 9 |





Budget and Staffing (continued)

| Date | Proceeding | Commissioner/ALJ | Location | Attendees | Public Speakers |
|---------|---|----------------------|---------------|--|--|
| 6/8/15 | Catalina/Avalon Freight: A.14.10-015 | Randolph/Farrar | Avalon | 120 | 20 |
| 6/10/15 | SDG&E rates: A.14.11-003 | Picker/ Wong, Lirag | San Diego | - 1 p.m.: 31 - 6 p.m.: 51 Total: 82 | - 1 p.m.: 23 - 6 p.m.: 25 Total: 48 |
| 7/6/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Garberville | 23 | 11 |
| 7/7/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Hoopla | 10 | 6 |
| 7/8/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Weitchpec | 15 | 10 |
| 7/8/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Orleans | 30 | 17 |
| 7/15/15 | Edison/Moorpark: A.14-11-016 | Florio/DeAngelis | Oxnard | 300 | 118 |
| 7/20/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Rancho Mirage | 90 | 12 |
| 7/21/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Claremont | 275 | 31 |
| 7/27/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Santa Clara | 12 | 7 |
| 8/10/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Long Beach | 300 | 31 |
| 8/11/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Santa Barbara | 185 | 28 |
| 8/20/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Ridgecrest | 50 | 12 |
| 8/21/15 | Fontier/Verizon: A.15-03-005 | Sandoval/Bemesderfer | Mammoth Lakes | 28 | 13 |





Developing Additional Public Input Pathways

How Do People Like to be Reached to Make Comment?

- Conduct short written surveys at PPHs to determine how people found out about the PPH, if they prefer to make online comments vs. attending PPHs, how they feel about potential new ways to make comment, etc.

Potential New Ways to Reach Out:

- Create comment pages on website
 - Direct submission from Docket Card (as done by FCC)
 - Direct submission from topic webpage
- Social Media:
 - Facebook Call to Action button directing users to topic webpage
 - Create short videos explaining issue; host on YouTube and invite comments
- Virtual meetings with two staffers at location and the rest at headquarters





Processing Submitted Comments

- Informal comments are mailed/emailed to PAO and received at Voting Meetings.
 - Email and mailing address on bill inserts, website, Daily Calendar, Voting Meeting Agenda, brochures, etc.
- PAO responds to specific questions and distributes comments
 - Auto-generated response: grateful to hear from you because public comments help the CPUC make informed decisions
- Electronic written comments are printed
 - Copy goes to Commissioner offices and ALJ to be placed in correspondence file of proceeding
 - An email is sent to Advisors and ALJ when volume of comments received is too large to route (i.e., postcards, petitions, email blasts)
- Comments through mail are scanned and kept in PAO files
- Working on ways to utilize Content Server or other online software to make the routing process virtual





Developing Scheduling Guidelines

Currently

- The number of PPHs per proceeding are established by the Assigned Commissioner and ALJ based on perception of need

Going Forward

- Develop guidelines for scheduling PPHs that could take into consideration:
 - Type of case
 - Dollar amount at issue
 - Number of consumers impacted
 - Utilizing alternative input pathways
 - Coordinating procedural schedules to consolidate PPHs

Outcome

- Consistent number of PPHs held for similar proceedings
- Savings of cost and time by utilizing other ways to receive public input, which may be preferred by consumers, and leave time for other outreach efforts.





Next Steps/Questions for Committee

- Explore additional public input pathways?
- Proceed with ALJ Division to develop suggested scheduling guidelines?





Thank you!

Questions/Comments

